































# ON-HIGHWAY VEHICLE ENGINE SERVICE COVERAGE MATRIX

Matrix Effective February 1, 2001

	MED. DUTY 3118, 3128, 3208	HEAVY DUTY 3408, 3308, 3178 C-10, C-12, C-15, C-16	HEAVY DUTY 3178, 3308, 3408 C-10, C-12 C-15, C-16	MED. DUTY 3118, 3128, 3208	HEAVY DUTY 3178, 3308, 3408 C-10, C-12, C-15, C-16	MED. DUTY 3118, 3128, 3208	HEAVY DUTY 3178, 3308, 3408 C-10, C-12 C-15, C-16	MED. DUTY 3118, 3128, 3208	HEAVY DUTY 3178, 3308, 3408 C-10, C-12 C-15, C-16	MED. DUTY 3118, 3128, 3208	HEAVY DUTY 3178, 3308, 3408 C-10, C-12 C-15, C-16
	ESC II	ESC I	ESC II	ESC PLUS	ADVANTAGE MR	ADVANTAGE HD	ADVANTAGE PLUS	OPT.	OPT.	REMAN	REMAN
PROGRAM START DATE	Oct. 1, 1995	May 1, 1998		May 1, 1998	Apr. 1, 1999	Oct. 1, 1998	JAN. 1, 2001	Jan. 1, 1997	Apr. 15, 1993	Jan. 1, 1997	Mar. 1, 1999
<b>FUEL SYSTEM</b>											
HEUI EUI/MDI (Unit Injectors) and Hold Down Hardware	NO	NO	NO	NO	NO	NO	NO	N/A	YES-3	NO	NO
Nozzles, Seals, & Passerels	YES	N/A	N/A	NO	NO	NO	NO	YES	YES	NO	NO
Jumper Tubes (3128)	YES	NO	YES	N/A	NO	NO	NO	NO	N/A	YES	N/A
Injection Pump & Governor	YES	YES	YES	N/A	NO	NO	NO	NO	NO	YES	YES
Injection Pump Mounting Seal	YES	YES	YES	N/A	NO	NO	NO	NO	NO	YES	YES
Fuel Manifold & Mounting Seal	YES	YES	YES	N/A	NO	NO	NO	NO	NO	YES	YES
Fuel Transfer Pump	NO	NO	NO	NO	NO	NO	NO	NO	NO	NO	NO
Fuel Rimming Pump	NO	NO	NO	NO	NO	NO	NO	NO	NO	NO	NO
Fuel Ratio Control	YES	NO	YES	N/A	NO	NO	NO	NO	NO	YES	YES
Fuel Injection Chisel Adapters & Seals	YES	NO	YES	YES	NO	NO	NO	NO	NO	YES	YES
Timing Advance	YES	NO	YES	N/A	NO	NO	NO	NO	NO	YES	YES
Governor & Control Pack (3178) & Pack	YES	N/A	N/A	N/A	NO	N/A	N/A	NO	N/A	NO	N/A
<b>LUBRICATION SYSTEM</b>											
Oil Pan Oil Pan Plate	YES	NO	YES	YES	YES	YES	YES	YES-2	YES-2	YES	YES
Oil Pump Oil Pump Seal	YES	YES	YES	YES	YES	YES	YES	YES-2	YES-2	YES	YES
Dipstick Guide & Location Seal Plug	NO	NO	NO	NO	NO	NO	NO	NO	NO	NO	NO
Oil Cooler Housing / Bonnet	YES	YES	YES	YES	YES	YES	YES	YES-2	YES-2	YES	YES
Oil Cooler Core	YES	NO	YES	YES	NO	NO	YES	NO	NO	YES	YES
Oil Filter Base	YES	NO	YES	YES	NO	NO	YES	NO	NO	YES	YES
HEUI High Pressure Oil Line, Oil Pump, & Injector Actuation Press Control Valve	YES	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
<b>COOLING SYSTEM</b>											
Thermostat Housing and Cover	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES
Thermostat	NO	NO	NO	NO	NO	NO	NO	YES-3	YES-3	NO	NO
Water Pump Seal and Gaskets	NO	NO	NO	NO	NO	NO	NO	YES-3	YES-3	NO	NO
Water Pump Hoses & Clamps	NO	NO	NO	NO	NO	NO	NO	NO	NO	NO	NO
Water Manifold Housing	YES	NO	YES	YES	NO	NO	YES	NO	NO	YES	YES
<b>ELECTRONIC SYSTEM</b>											
ECM Module (ECM)	YES	YES	YES	YES	YES	YES	YES	NO	NO	YES	YES
Positional Module	N/A	N/A	N/A	N/A	NO	YES	YES	NO	NO	YES	YES
Transducer Module	N/A	NO	YES	YES	NO	NO	YES	NO	NO	YES	YES
Road Speed Buffer	N/A	NO	YES	YES	NO	NO	YES	NO	NO	YES	YES
Sensors (all engine sensors)	YES	NO	N/A	YES	NO	NO	NO	NO	NO	YES	YES
Wiring Harness and Connectors	NO	NO	NO	NO	NO	NO	NO	NO	NO	NO	NO
Rack and Timing BTM	N/A	NO	YES	N/A	NO	NO	NO	NO	NO	YES	YES
Shut-off Solenoid	NO	NO	YES	N/A	NO	NO	NO	NO	NO	YES	YES
<b>MISCELLANEOUS ITEMS</b>											
Brake/Brake	N/A	YES-3	YES-3	YES-3	NO	NO	NO	N/A	NO	NO	NO
Jake Brakes	N/A	NO	NO	NO	N/A	NO	NO	NO	NO	N/A	N/A
Performance Complaints & Part Tests (unless caused by covered component)											
Adjustments (Fuel System, Timing, Valve)											
Air Compressor, Lines, Gaskets, & Brackets											
Breather Element & Tube											
Sound Suppression Panels											
Ball Tensioner & Pulley											
Nuts, Bolts, Fasteners mating to covered part											
Non-Caterpillar Parts											
Freight Charges											
Towing & Travel	NO	NO	NO	NO	NO	NO	NO	NO	NO	NO	NO

YES-1 Components are eligible only if replaced with new Caterpillar or remanufactured parts at time of overhaul.  
 YES-2 Components are eligible only if inspected and approved at time of overhaul.  
 YES-3 Components are eligible only if purchased as option on contract.

Gaskets not listed in this matrix are not covered under any ESC Program.

FOR REFERENCE ONLY

This matrix is published for quick reference only and is not an all inclusive list of covered components for each engine  
 for coverage program. Dealers should reference the back of each program  
 registration certificate for complete listing of covered components.

LEET824-03

EXHIBIT



# ON-HIGHWAY VEHICLE ENGINE SERVICE COVERAGE MATRIX

Matrix Effective February 1, 2001

ITEM	DESCRIPTION	QTY	UNIT	PRICE	TOTAL	DATE	STATUS	REMARKS
1	INDUCTION EXHAUST FAN	1	EA	100.00	100.00	10/1/98	YES	
2	UNDER HEAD CASTING	1	EA	100.00	100.00	10/1/98	YES	
3	WHEEL	1	EA	100.00	100.00	10/1/98	YES	
4	WHEEL	1	EA	100.00	100.00	10/1/98	YES	
5	WHEEL	1	EA	100.00	100.00	10/1/98	YES	
6	WHEEL	1	EA	100.00	100.00	10/1/98	YES	
7	WHEEL	1	EA	100.00	100.00	10/1/98	YES	
8	WHEEL	1	EA	100.00	100.00	10/1/98	YES	
9	WHEEL	1	EA	100.00	100.00	10/1/98	YES	
10	WHEEL	1	EA	100.00	100.00	10/1/98	YES	
11	WHEEL	1	EA	100.00	100.00	10/1/98	YES	
12	WHEEL	1	EA	100.00	100.00	10/1/98	YES	
13	WHEEL	1	EA	100.00	100.00	10/1/98	YES	
14	WHEEL	1	EA	100.00	100.00	10/1/98	YES	
15	WHEEL	1	EA	100.00	100.00	10/1/98	YES	
16	WHEEL	1	EA	100.00	100.00	10/1/98	YES	
17	WHEEL	1	EA	100.00	100.00	10/1/98	YES	
18	WHEEL	1	EA	100.00	100.00	10/1/98	YES	
19	WHEEL	1	EA	100.00	100.00	10/1/98	YES	
20	WHEEL	1	EA	100.00	100.00	10/1/98	YES	
21	WHEEL	1	EA	100.00	100.00	10/1/98	YES	
22	WHEEL	1	EA	100.00	100.00	10/1/98	YES	
23	WHEEL	1	EA	100.00	100.00	10/1/98	YES	
24	WHEEL	1	EA	100.00	100.00	10/1/98	YES	
25	WHEEL	1	EA	100.00	100.00	10/1/98	YES	
26	WHEEL	1	EA	100.00	100.00	10/1/98	YES	
27	WHEEL	1	EA	100.00	100.00	10/1/98	YES	
28	WHEEL	1	EA	100.00	100.00	10/1/98	YES	
29	WHEEL	1	EA	100.00	100.00	10/1/98	YES	
30	WHEEL	1	EA	100.00	100.00	10/1/98	YES	
31	WHEEL	1	EA	100.00	100.00	10/1/98	YES	
32	WHEEL	1	EA	100.00	100.00	10/1/98	YES	
33	WHEEL	1	EA	100.00	100.00	10/1/98	YES	
34	WHEEL	1	EA	100.00	100.00	10/1/98	YES	
35	WHEEL	1	EA	100.00	100.00	10/1/98	YES	
36	WHEEL	1	EA	100.00	100.00	10/1/98	YES	
37	WHEEL	1	EA	100.00	100.00	10/1/98	YES	
38	WHEEL	1	EA	100.00	100.00	10/1/98	YES	
39	WHEEL	1	EA	100.00	100.00	10/1/98	YES	
40	WHEEL	1	EA	100.00	100.00	10/1/98	YES	
41	WHEEL	1	EA	100.00	100.00	10/1/98	YES	
42	WHEEL	1	EA	100.00	100.00	10/1/98	YES	
43	WHEEL	1	EA	100.00	100.00	10/1/98	YES	
44	WHEEL	1	EA	100.00	100.00	10/1/98	YES	
45	WHEEL	1	EA	100.00	100.00	10/1/98	YES	
46	WHEEL	1	EA	100.00	100.00	10/1/98	YES	
47	WHEEL	1	EA	100.00	100.00	10/1/98	YES	
48	WHEEL	1	EA	100.00	100.00	10/1/98	YES	
49	WHEEL	1	EA	100.00	100.00	10/1/98	YES	
50	WHEEL	1	EA	100.00	100.00	10/1/98	YES	
51	WHEEL	1	EA	100.00	100.00	10/1/98	YES	
52	WHEEL	1	EA	100.00	100.00	10/1/98	YES	
53	WHEEL	1	EA	100.00	100.00	10/1/98	YES	
54	WHEEL	1	EA	100.00	100.00	10/1/98	YES	
55	WHEEL	1	EA	100.00	100.00	10/1/98	YES	
56	WHEEL	1	EA	100.00	100.00	10/1/98	YES	
57	WHEEL	1	EA	100.00	100.00	10/1/98	YES	
58	WHEEL	1	EA	100.00	100.00	10/1/98	YES	
59	WHEEL	1	EA	100.00	100.00	10/1/98	YES	
60	WHEEL	1	EA	100.00	100.00	10/1/98	YES	
61	WHEEL	1	EA	100.00	100.00	10/1/98	YES	
62	WHEEL	1	EA	100.00	100.00	10/1/98	YES	
63	WHEEL	1	EA	100.00	100.00	10/1/98	YES	
64	WHEEL	1	EA	100.00	100.00	10/1/98	YES	
65	WHEEL	1	EA	100.00	100.00	10/1/98	YES	
66	WHEEL	1	EA	100.00	100.00	10/1/98	YES	
67	WHEEL	1	EA	100.00	100.00	10/1/98	YES	
68	WHEEL	1	EA	100.00	100.00	10/1/98	YES	
69	WHEEL	1	EA	100.00	100.00	10/1/98	YES	
70	WHEEL	1	EA	100.00	100.00	10/1/98	YES	
71	WHEEL	1	EA	100.00	100.00	10/1/98	YES	
72	WHEEL	1	EA	100.00	100.00	10/1/98	YES	
73	WHEEL	1	EA	100.00	100.00	10/1/98	YES	
74	WHEEL	1	EA	100.00	100.00	10/1/98	YES	
75	WHEEL	1	EA	100.00	100.00	10/1/98	YES	
76	WHEEL	1	EA	100.00	100.00	10/1/98	YES	
77	WHEEL	1	EA	100.00	100.00	10/1/98	YES	
78	WHEEL	1	EA	100.00	100.00	10/1/98	YES	
79	WHEEL	1	EA	100.00	100.00	10/1/98	YES	
80	WHEEL	1	EA	100.00	100.00	10/1/98	YES	
81	WHEEL	1	EA	100.00	100.00	10/1/98	YES	
82	WHEEL	1	EA	100.00	100.00	10/1/98	YES	
83	WHEEL	1	EA	100.00	100.00	10/1/98	YES	
84	WHEEL	1	EA	100.00	100.00	10/1/98	YES	
85	WHEEL	1	EA	100.00	100.00	10/1/98	YES	
86	WHEEL	1	EA	100.00	100.00	10/1/98	YES	
87	WHEEL	1	EA	100.00	100.00	10/1/98	YES	
88	WHEEL	1	EA	100.00	100.00	10/1/98	YES	
89	WHEEL	1	EA	100.00	100.00	10/1/98	YES	
90	WHEEL	1	EA	100.00	100.00	10/1/98	YES	
91	WHEEL	1	EA	100.00	100.00	10/1/98	YES	
92	WHEEL	1	EA	100.00	100.00	10/1/98	YES	
93	WHEEL	1	EA	100.00	100.00	10/1/98	YES	
94	WHEEL	1	EA	100.00	100.00	10/1/98	YES	
95	WHEEL	1	EA	100.00	100.00	10/1/98	YES	
96	WHEEL	1	EA	100.00	100.00	10/1/98	YES	
97	WHEEL	1	EA	100.00	100.00	10/1/98	YES	
98	WHEEL	1	EA	100.00	100.00	10/1/98	YES	
99	WHEEL	1	EA	100.00	100.00	10/1/98	YES	
100	WHEEL	1	EA	100.00	100.00	10/1/98	YES	



Shael

Sterling Truck Number Assignment							2/2/00	
CATERPILLAR ON-HIGHWAY VEHICLE ENGINE EXTENDED SERVICE COVERAGE FORM								
	Fleet #	Model	H/P	Engine #	VIN #	Del Date	Start Miles	Plate #
1	6000	C-12	380/430	2KS27780	F57160	1/18/00	158	46406
2	6100	C-12	380/430	2KS27897	F57163	1/18/00	66	41119
3	6200	C-12	380/430	2KS27878	F57162	1/18/00	70	46407
4	6300	C-12	380/430	2KS27936	F57181	1/18/00	156	40016
5	6700	C-12	380/430	2KS27904	F57165	1/18/00	1500	26432
6	6800	C-12	380/430	2KS27955	F57170	1/18/00	1700	26443
7	6900	C-12	380/430	2KS28378	F57179	1/18/00	150	26440
8	7100	C-12	380/430	2KS27844	F57180	1/18/00	60	26446
9	7400	C-12	380/430	2KS27905	F57174	1/18/00	72	26449
10	7500	C-12	380/430	2KS27999	F57168	1/18/00	61	26434
11	7600	C-12	380/430	2KS27877	F57161	1/18/00	66	26435
12	7700	C-12	380/430	2KS28368	F57175	1/18/00	80	26437
13	7800	C-12	380/430	2KS27861	F57171	1/18/00	1512	26441
14	7900	C-12	380/430	2KS27956	F57169	1/18/00	1543	26448
15	8000	C-12	380/430	2KS27857	F57172	1/18/00	1680	26438
16	8100	C-12	380/430	2KS28276	F57167	1/18/00	1487	26436
17	8300	C-12	380/430	2KS27914	F57173	1/18/00	67	26439
18	8400	C-12	380/430	2KS27953	F57178	1/18/00	66	26445
19	8500	C-12	380/430	2KS27893	F57164	1/18/00	69	26447
20	8600	C-12	380/430	2KS27931	F57166	1/18/00	71	32946
21	9700	C-12	380/430	2KS27835	F57176	1/18/00	1520	29934
22	9800	C-12	380/430	2KS27791	F57177	1/18/00	66	29933



**CATERPILLAR****ON-HIGHWAY VEHICLES****ON-HIGHWAY VEHICLE ENGINE EXTENDED SERVICE COVERAGE**

Registration Certificate For Units Operating In The U.S.A. And Canada  
For Mid-Range and Heavy Duty On-Highway Truck, School Bus, Recreational Vehicle,  
Fire Truck or Crash Rescue Engine Applications  
(Program Effective Date May 1, 1998)

**PRESS HARD**  
**YOU ARE MAKING 3 COPIES**

CUSTOMER NAME

TANCO SERVICE

SELLING DEALER NAME

MINUTEMAN

SELLING

DEALER CODE

A737

MAILING ADDRESS

7. C.R. ST. C. LAINE

SELLING DEALER ADDRESS

ROUTE ONE

CITY

HILLBURY

CITY

NALPOLE

STATE/PROVINCE

MA

ZIP/POSTAL CODE

01527

STATE/PROVINCE

MA

ZIP/POSTAL CODE

02011

PHONE NUMBER

508-791-7521

CAT DEALER NAME

SOUTHERN BIRTH

CAT DLR CODE

0420**TYPE OF REGISTRATION**

New Registration

☒

Transfer Ownership

☐

Upgrade Coverage

☐

Warranty Replacement Engine

☐

Replacement Engine S/N \_\_\_\_\_

**APPLICATION**

On-Highway Truck

☒

School Bus

☐

Recreational Vehicle

☐

Fire Truck

☐

Crash Rescue

☐

Other \_\_\_\_\_

Start

Miles (km)

66

Delivery

Date

MM/DD/YYYY

01/15/2000

Transfer

Miles (km):

UNIT #9800

Transfer

Date

MM/DD/YYYY

1/1Engine S/N 2K527791Engine Model C-12HP 380VIN F57177

Vehicle Make

STERLING

Vehicle Model

LT950C**COVERAGE (Reference On-Highway Vehicle Engine Price Matrix for Model/Coverage Availability)**ESC I ☐With Brakesaver add \$250 ☐ESC II ☐ESC Plus ☒ESC II MIDRANGE ☐

SEE ATTACHED MULTI-UNIT  
REGISTRATION FEE'S

Coverage Months 60Coverage Miles 500,000

Coverage Hours

Deductible 0**COVERAGE FEES**ESC FEE \$1150BRAKESAVER FEE \$ADMIN. FEE \$LATE FEE \$TOTAL FEE \$1150**IMPORTANT!!**

Please ensure you are using the latest version of the On-Highway Vehicle  
Engine Price Matrix.

TECI 43729

I hereby certify that I have read and understand the terms and conditions checked above, and as  
specified on the back of this Registration Certificate.

Customer Signature

Date 1/1

I hereby certify that the engine serial number indicated above is eligible for the  
coverage as specified on this Registration Certificate and have read and understand  
the dealer's responsibilities as specified on the back of this Registration  
Certificate.

Authorized D

Representative

Date 1/1



## I. INTRODUCTION

Caterpillar's Extended Service Coverage for On-Highway Vehicle Engine Service Contract, herein referred to as "service contract", for new vehicles powered with Caterpillar engines is an important part of Caterpillar's continuing effort to provide Caterpillar Vehicle Engine Owners with superior value and product support. This service contract provides the Owner assurance against unexpected repair costs for covered component failures due to defects in materials or workmanship under normal use.

## II. TERMS AND CONDITIONS

This service contract is available for new vehicles powered with Caterpillar Mid-Range and Heavy Duty On-Highway Vehicle Engines, herein referred to as "new vehicle(s)". This service contract is only available for use within the continental boundaries of the United States and Canada.

The Owner should purchase this service contract on the original delivery date of the new vehicle at a Caterpillar authorized dealer herein referred to as "authorized dealer". The applicable start mileage and date must be recorded on this Service Contract.

This service contract runs concurrently with the Caterpillar On-Highway Vehicle Engine Warranty and provides full components and labor coverage for covered components failures due to defects in Caterpillar materials or workmanship under normal use. Expiration of this contract will occur when the time or mileage from the original delivery date exceeds the coverages as specified on this Service Contract.

All components listed below are covered under these programs except the applicable exclusions listed under Section VI. Exclusions & Limitations:

### A. MID-RANGE EXTENDED SERVICE COVERAGE (ESC II)

ESC II for Mid-Range is available in two different deductibles:

- Option 1 Caterpillar will pay 100% of the components and labor charges for covered failures, with no deductible charges.
- Option 2, Caterpillar will pay 100% of the components and labor charges for covered failures, less a \$500 deductible charge per service visit.

The following components are covered under the Mid-Range ESC II: exhaust manifold, studs, & gaskets, inlet air heater & relay, intake manifolds, cylinder head casting, exhaust/injector sleeves, cylinder head bolts, cylinder head gaskets, freeze plug, intake & exhaust valves, valve spring, inlet guide, retainer, valve mechanism (including rocker arm, brackets, bridges, dowels, adjusting screws, nuts, shaft, & push tubes), camshaft, valve cover & base, camshaft bearings, camshaft filter assembly (followers clips), front covers & plates, front cover gaskets, front cover gears & power steering gear, flywheel housing, flywheel housing gasket, cylinder block casting, freeze plug, crankshaft, crankshaft - rod, main, & thrust bearings, connecting rod assembly & bushing, piston (wrist pin, retainer clip, & piston rings), oil jet tube, main bearing cap bolt, crossover tubes (3126), fuel injection pump & governor, fuel injection pump mounting seal, fuel ratio control, fuel lines, timing advance, control rack (3116), oil pan, oil pump, oil cooler housing, oil cooler core, oil filter base, HEUI high pressure oil line, oil pump, & injector actuation pressure control valve, thermostat housing cover, water pump housing, water manifold, control module (ECM), sensors (boost pressure, atmospheric intake manifold air temp, oil pressure, coolant temperature, rack & timing, fuel temperature, engine speed, & rack position), throttle position/pedal sensor, speed timing sensor.

### B. HEAVY-DUTY EXTENDED SERVICE COVERAGE (ESC II)

- Caterpillar will pay 100% of the components and labor charges for covered failures, with no deductible charges.

The following components are covered under the Heavy-Duty ESC II: intake manifolds, cylinder head casting, exhaust/injector sleeves, cylinder head bolts, cylinder head gaskets, freeze plug, spacer plate (block & head), spacer plate gasket, intake & exhaust valves, valve spring, inlet guide, retainer, valve mechanism (including rocker arm, brackets, bridges, dowels, adjusting screws, nuts, shaft, & push tubes), camshaft, camshaft bearings, camshaft filter assembly (including followers clips), front covers & plates, front cover gaskets, front cover gears & power steering gear, flywheel housing, flywheel housing gasket, cylinder block casting, spacer block (3176), freeze plug, crankshaft casting, crankshaft - rod, main, & thrust bearings, connecting rod assembly & bushing, piston (wrist pin, retainer clip, & piston rings), oil jet tube, cylinder liner, cylinder liner seals, cylinder liner filter band, main bearing cap bolt, fuel injection pump mounting seal, timing gears, oil pump, oil cooler housing, thermostat housing cover, water pump housing, control module (ECM).

### C. HEAVY-DUTY EXTENDED SERVICE COVERAGE (ESC III)

All components listed under Heavy-Duty Extended Service Coverage I are covered plus the following:

exhaust manifold studs and gaskets, inlet air heater relay, valve cover and base, fuel injection pumps and governor, fuel ratio control, fuel lines, timing advance, oil pan, oil cooler core, oil filter base, water manifold, and shut-off solenoid.

### D. HEAVY-DUTY EXTENDED SERVICE COVERAGE (ESC Plus)

Caterpillar will pay 100% of the components and labor charges for covered failures, with no deductible charges.

If components listed under Heavy-Duty Extended Service Coverage I and Heavy-Duty Extended Service Coverage II are covered plus the following: control module (ECM), vibration damper, road speed buffer, sensors (boost pressure, atmospheric manifold air temp, oil pressure, coolant temperature, rack & timing, fuel temperature, engine speed, & rack position), throttle position/pedal sensor, speed timing sensor.

Expiration of this Service Contract will occur when the time, miles, or hours, whichever occurs first, from the original delivery date of the engine exceeds the coverage limits as specified on this Registration Certificate.

## CATERPILLAR'S RESPONSIBILITIES

Caterpillar, during normal working hours at a place of business of an authorized dealer, will pay 100% of the components and labor charges, minus any applicable deductible, for the repair of covered component failures during the coverage period when and by defects in materials or workmanship under normal use.

Caterpillar will provide (at Caterpillar's choice) either new, remanufactured or repaired components when replacing or repairing covered components which fail due to defects in materials or workmanship under normal use. Further, Caterpillar will also pay the components and labor charges for any engine component which is rendered unserviceable by the failure of a covered component.

Caterpillar will restore the engine to its operating condition prior to failure by repairing/replacing only the defective components consequential damaged components necessary to remove/repair/install the defective components. Other parts removed in process of the repair will be reinstalled as is, unless the Owner authorizes the additional expense to repair or replace.

Caterpillar will also pay the reasonable costs of any expendables or consumables, including but not limited to, lube oil, filter cases, hoses, vee-belts, gaskets and seals which are made unserviceable as a result of a covered component failure.

## DEALER'S RESPONSIBILITIES

Authorized dealer will accept full liability for material, installed in the engine. Reimbursement will be for:

## V. OWNER'S RESPONSIBILITIES

The Owner shall operate and maintain the engine according to the guidelines and recommendations as specified in the appropriate Caterpillar Vehicle Engine Operation & Maintenance Management Guide. The Owner shall provide proof of compliance with the Maintenance Schedules, such as receipts or copies of work orders or invoices from authorized dealers showing the maintenance and services performed.

In the event of a covered component failure, the Owner must promptly make the engine available to an authorized dealer for repair and provide proof of this service contract registration by presenting the customer copy of the Registration Certificate.

The Owner is responsible for all costs not covered by this service contract as specified in Section VI, Exclusions and Limitations.

## VI. EXCLUSIONS & LIMITATIONS

This service contract does not cover component failures caused by:

- dealer workmanship on subsequent repairs and dealer workmanship on repairs made to non-covered components.
- non-covered components (including bolts, clamps, and other fasteners that attach non-covered components to the engine).
- operator abuse, neglect, improper operation or accident.
- non-Caterpillar attachments, accessories and parts (any engine part that is not identified by a Caterpillar part number), including, but not limited to: engine compression and exhaust brakes, fans, radiators, air to air aftercooler cores, air conditioning compressors, clutches, filters, transmissions, torque converters, steering pumps, hoses, belts and clamps.
- an application or installation not approved by Caterpillar.
- normal wear out, including but not limited to oil consumption, chemical/mechanical erosion under leaking seals or gaskets.
- unauthorized repairs or adjustments, including but not limited to: improper fuel setting and valve lash adjustments.
- repairs or alterations made by an unauthorized dealer.
- brakes/over unless specified as option on contract.
- fuel transfer pump, fuel priming pump, unit injectors and fuel nozzles, thermostats, starters, alternators, turbochargers, air compressor, electronic connectors and wiring.
- steel shims and cast iron block inserts.
- acts of God, war, vandalism, riot, theft, explosion, and any other act of nature or man.
- failure to follow maintenance procedures and scheduled component inspections/replacements as specified in the Caterpillar Vehicle Engine Operation and Maintenance Management Guide.

This service contract also does not pay for:

- normal preventative maintenance and scheduled component inspections/replacements as defined in the Caterpillar Vehicle Engine Operation and Maintenance Management Guide, including but not limited to valve lash adjustments, inspection Scheduled Oil Sampling and maintenance items such as lube oils, filters, belts and hoses.
- performance complaints, including but not limited to, any adjustments to fuel settings, PAR tests, or programming of the Electronic Control Module.
- reimbursement for any travel or towing, or overnight lodging or meals or communications expenses and any other downtime or downtime-related expenses cargo damage or economic loss.
- any and all taxes.
- parts shipping charges.

## VII. TRANSFER OF COVERAGE

The remaining coverage of this service contract may be transferred to subsequent owners during the coverage period at no charge, provided the new owner of the vehicle presents a copy of the current Registration Certificate to an authorized dealer within ten (10) days of the transfer of the vehicle title. Remaining coverage cannot be transferred from a covered engine to a non-covered engine.

## VIII. REFUNDS

Any and all service contract fees are non-refundable.

## IX. DISCLAIMERS

CATERPILLAR'S RESPONSIBILITIES UNDER THIS SERVICE CONTRACT ARE LIMITED TO THE PROVISION OF MATERIALS AND LABOR AS SPECIFIED HEREIN.

CATERPILLAR DISCLAIMS ANY EXPRESS OR IMPLIED WARRANTIES IN CONNECTION HEREWITH, INCLUDING ANY WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE.

REMEDIES UNDER THIS SERVICE CONTRACT ARE LIMITED TO THE PROVISION OF MATERIALS AND LABOR AS SPECIFIED HEREIN.

CATERPILLAR IS NOT RESPONSIBLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES.

REPLACEMENT PARTS FURNISHED UNDER THE TERMS OF THIS SERVICE CONTRACT ARE COVERED UNDER THE APPLICABLE REPLACEMENT PARTS WARRANTY.

THIS SERVICE CONTRACT DOES NOT SUPERSEDE THE EMISSION WARRANTY FOR EMISSION-RELATED COMPONENTS.

MISREPRESENTATION OF THE ENGINE'S ELIGIBILITY FOR COVERAGE, OR THE ACTUAL ACCUMULATED MILEAGE, HOURS, OR AGE SHALL RESULT IN CANCELLATION OF THIS SERVICE CONTRACT BY CATERPILLAR WITH NO REFUND. CATERPILLAR SHALL BE ENTITLED TO ALL OTHER REMEDIES.



# Caterpillar On-Highway Vehicle Engine Extended Service Coverage Registration Form For Multiple Unit Registrations

Date 2-7-00ECI # 45727

Customer Name

TRUCK SERVICE

Mailing Address

7 CRISTO LANE

City

MILWAUKEE

State/Province, Zip/Postal Code

WI 53207

Phone Number

(414) 771-7521

Comments

	Model	H/P	Engine S/N	Vehicle ID #	Unit #	Del. Date	Start Miles
1	C-12	300/410	2KS27760	F57160	6000	01-15-00	1
2			2KS27761	F57163	6100	12-08-99	6
3			2KS27762	F57162	6200	01-15-00	7
4			2KS27764	F57161	6300	01-15-00	1
5			2KS27764	F57165	6700	12-08-99	
6			2KS27765	F57170	6800	01-15-00	1
7			2KS27766	F57177	6900	01-15-00	
8			2KS27764	F57180	7100	01-15-00	60
9			2KS27765	F57174	7400	01-15-00	2
10			2KS27777	F57168	7500	01-15-00	
11			2KS27787	F57161	7600	12-08-99	1
12			2KS27788	F57173	7700	01-15-00	0
13			2KS27786	F57171	7800	01-15-00	1312
14			2KS27786	F57169	7900	01-15-00	1542
15			2KS27785	F57172	8000	01-15-00	1680
16			2KS27786	F57167	8100	01-15-00	198
17			2KS27774	F57173	8200	01-15-00	61
18			2KS27783	F57176	8400	01-15-00	6
19			2KS27731	F57166	8600	12-08-99	71
20			2KS27783	F57164	8500	01-15-00	67
			2KS27785	F57176	8700	01-15-00	

This form is to be used as an addendum to On-Highway Vehicle Registration Certificate (LELT6573) which identifies specific terms, conditions, and component coverages.

LELT8361-01